



VARSITY SPIRIT VIRTUAL MASCOT CAMP

Frequently Asked Questions

For general questions – contact Michele Shetzer, mshetzer@varsity.com.

Q: What time zone are the camps?

- All Virtual Mascot Camps will run from 2PM-5PM EST (1PM-4PM CST, 12PM-3PM MST, 11AM-2PM PST).

Q: When will I receive my zoom log in?

- You should receive the confirmation email with your Zoom link shortly after purchasing. Please note the email will come from the Varsity Shop.

Q: I did not receive my zoom log in email.

- Did you check the same email address in the shop check out? Be sure to check that email.
- Did you check your spam?
- Still no, please send email to Michele Shetzer, mshetzer@varsity.com

Q: My link doesn't work:

- It is case sensitive and make sure there are no spaces.
- Still no, please send email to Michele Shetzer, mshetzer@varsity.com

Zoom Best Practices:

- Although your Zoom session can be used via a web browser, it is recommended that you download the Zoom app to your computer or mobile device.
- Make sure you have a strong Wi-Fi/cellular connection.
- Lighting is everything! Do your best to avoid backlighting.
- Clear audio is a must, so use Bluetooth earbuds and/or minimize ambient noise in the room.
- Make sure to place your mic on mute, unless otherwise instructed.
- "Pin" the demo/presenter to your screen or use "Speaker View".
- Using the chat feature is a great way to ask a question in the class.
- You are in a safe space, free of obstructions.
- You are wearing the proper attire to participate.
- You are participating at your own risk, and if you feel uncomfortable doing any activity, you have the right to opt out.
- If you are a minor, make sure you always have an adult present.

