



For those of you who have parents who were having technical difficulties ordering the Friday 4/23 single day tickets - we wanted to let you know they are NOW AVAILABLE for purchase at the bottom of this email.

Within an hour of your request being submitted, you will be emailed a one-time code and link for each ticket and day that you want to purchase. *IMPORTANT: The* 4/23 tickets will be listed at the BOTTOM of the list of options so PLEASE make sure your parents select the option carefully.

## Below is the original single day ticket email for your reference.

## Hello Coaches!

We wanted to let you know that the ESPN Wide World of Sports Complex single day tickets are now available for purchase. If you have any parents who would like to purchase this single day ticket, please **forward them this entire email** to request your ESPN Wide World of Sports Complex tickets. You will also need to provide them with your team's Customer Number. Your customer number is located on the top right hand corner of your invoice (CUST#).

Within an hour of your request being submitted, you will be emailed a one time code and link for each ticket and day that you want to purchase. Once you click on the link to purchase, you will be asked to sign a digital release waiver. Please read carefully to ensure that you are purchasing the correct day for the competition that you need. There are no refunds after purchase. No exceptions. **Each day is \$25 per person.** 

When entering the Wide World of Sports Complex, you will be asked to follow all health and safety guidelines that can be found <u>HERE</u>.

## TIPS ON ORDERING SINGLE DAY TICKETS

If you are making reservations for more than 1 ticket here are things you must know before you order:

- You must have a code for every ticket you would like to purchase.
- Order one ticket at a time and then wait until you receive a confirmation before you start the next one.
- When you start your second order, make sure there is nothing still in your "cart", it takes a few minutes to clear out. Clear your browsing data (cache/cookies) after you have made your first purchase.
- If you go too fast it will cause an error. If purchasing a ticket for Day 2, use a different browser to access that site.

*If a Guest does not receive a confirmation:* 

- Confirmation comes from: <a href="mailto:noreply@disneyparks.com">noreply@disneyparks.com</a> (maybe in your junk/spam filter)
- Confirmation will include a PDF of their ticket to be presented at the Sports Complex

We know this is a new process for everyone and we appreciate your patience and understanding as we work though these new technical updates.

Get Your Tickets Now!

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